

**Message: RE: Client Services Question****✉ RE: Client Services Question**

**From** Kraft, Emily  
**To** 'Carrie Hoelscher'  
**Cc**

**Date** Friday, March 3, 2017 7:33 AM

 [image003.jpg](#) (3 Kb HTML)  [image004.png](#) (7 Kb HTML)

Yes. If she's already received housing or utility assistance from LFCS, she would only be eligible for two more months in that 12 month period.

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**From:** Carrie Hoelscher [mailto:[carrie@allianceforlifemissouri.com](mailto:carrie@allianceforlifemissouri.com)]  
**Sent:** Thursday, March 02, 2017 4:58 PM  
**To:** Kraft, Emily  
**Subject:** Client Services Question

Emily,

Bethany is seeing a client that is currently enrolled in A2A with Lutheran Family and Children Services. The client is telling Bethany she would like to continue A2A services at Bethany. From what she has told her CM, LFCS has given her assistance in February. If this client ends up transferring services to Bethany, they would inherit her one month of utility or housing assistance help from LFCS in February, correct? That's the way I understand the contract but wanted to make sure.

Thanks!

*Carrie*

Carrie Hoelscher

A2A Program Manager



Email 1

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